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A STUDY ON BARRIERS ON THE EFFECTIVE COMMUNICATION

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ABSTRACT

Dynamic Communication is the way toward transmitting data and regular comprehension starting with one individual then onto the next. In this article, I talk about the correspondence procedure, obstructions to correspondence, and enhancing correspondence viability. The investigation of correspondence is vital, in light of the fact that each managerial capacity and movement includes some type of immediate or roundabout correspondence. In the case of arranging and sorting out or driving and checking, school directors speak with and through other individuals. This infers each individual's relational abilities influence both individual and authoritative viability. It appears to be sensible to presume that a standout amongst the most restraining powers to authoritative adequacy is an absence of successful correspondence. Besides, great relational abilities are vital to ones accomplishment as a school executive. A current report demonstrated that spotters appraised relational abilities as the most critical normal for a perfect employment applicant. In this article, I will help you to better see how school heads can enhance their relational abilities. To start, I characterise what is implied by correspondence and after that examine the procedure by which it happens. Following this, I inspect obstructions to correspondence and approaches to enhance correspondence adequacy.

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INTRODUCTION

Communication is the demonstration of passing on planned implications starting with one substance or gathering then onto the next using commonly comprehended signs and semiotic standards.

The primary advances innate to all communication are

- 1. The arrangement of open inspiration or reason.
- 2. Message synthesis (facilitate inner or specialised elaboration on what precisely to express).
- 3. Message encoding (for instance, into advanced information, composed content, discourse, pictures, motions et cetera).
- 4. Transmission of the encoded message as an arrangement of signs utilizing a particular channel or medium.
- 5. Clamour sources, for example, characteristic powers and sometimes human movement (both purposeful and unplanned) start impacting the nature of signs spreading from the sender to at least one recipients.
- 6. Gathering of signs and reassembling of the encoded message from an arrangement of got signals.
- 7. Unraveling of the reassembled encoded message.

- 8. Understanding and comprehending the assumed unique
- 9. The logical investigation of correspondence can be separated into:
- 10. Data hypothesis which examines the measurement, stockpiling, and correspondence of data.

Objectives

- 1. Stronger Decision Making
- 2. Increased Productivity
- 3. Steadier Work Flow
- 4. Clearer Promotional Materials
- 5. Strong Business Relationships & Enhanced Professional Image

Barriers

Recognising the most common communication barriers and understanding how they impact on effective communication is very important. Removing barriers is one of the easiest ways to improve communication. This article briefly studies the major obstacles to communication. Each barrier will then be examined in turn in further articles, with tips on overcoming each one.

Some of the principal barriers to communication are:

- 1. Noise (interruptions, physical distractions)
- 2. Physical (geographical considerations, time and space)

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- 3. mental attitude (perceptions, stereotyping, prejudice, personal beliefs, status, relationship between communicators, culture, emotionality)
- 4. Poor feedback
- 5. Poor listening skills
- 6. Selection of inappropriate medium or language used
- 7. Body language (non-verbal communication)

Noise

Noise is any interference that occurs between the communicators, i.e. the sender of the message, and the receiver. Noise appears in many forms – it can be distractions due to pictures on the wall, or objects in the room. In written forms of communication it can be the inclusion of irrelevant material, or an unsystematic approach to the topic. Other forms of noise can include: interruptions by other people, a ringing telephone, or external noise such as traffic outside a building, or people having a conversation close by.

Physical

Physical distractions are the physical things that can get in the way of the communication process. A basic physical distraction can be the environment – the room may be too hot or too cold, or chairs can be uncomfortable. A person sitting behind a desk or standing behind a lectern automatically creates a physical barrier between sender and receiver. Time and space also serve as barriers to effective communication. When departments of an organisation are geographically separate, quick, face-to-face communication becomes much more difficult. In global organisations, the time difference between colleagues in other continents can be a key communication barrier.

Mental attitude

The attitude of both the sender and the receiver can act as an obstacle in the communication process. Factors here include: respect, culture, and assumptions based on personal bias or stereotyping. Lack of empathy between the communicators can create a barrier as this entails putting aside preconceptions and prejudices. The relationship between the sender and the receiver is also important — if the relationship is good, communication automatically has a better chance for success. Another key factor here is emotionality, e.g. if the speaker or the listener feels very strongly about a certain subject this will influence the communication process.

Poor feedback

Feedback is the receiver sending back the message to the sender as they have perceived it. It is reaction and without this, it is impossible for the sender to know if the receiver has accepted and understood the message. It can occur in a number of ways: people can be asked to repeat what they have said, or non-verbal communication such as a frown or a nod can provide valuable feedback to the sender. Feedback is especially important to help clarify muddled messages.

Poor listening skills

Listening skills can have a major impact on the effectiveness of communication. A typical speaker will say about 125 words per minute, while a listener can receive 400-600 words per minute. Therefore, about 75% of listening time is free time, which can distract the listener. Barriers to communication here

include not paying attention or daydreaming, so some or all of the message gets lost in the communication process

Selection of inappropriate medium or language

Selecting the correct channel for communication is crucial, as using the wrong channel can hinder the communication process. In any situation, one medium may work better than another, although sometimes a combination of media will be the most useful. Simple messages can usually be transmitted orally, while more complex messages should be transmitted orally and in writing.

The language chosen is also vital to effective communication. Using exclusionary language such as jargon, slang and abbreviations can be a major obstacle in the communication process. Similarly, the level of language used must be chosen carefully. The level of education and knowledge of the intended audience must be considered, as must their social and cultural background.

Non-verbal communication

About 55% of the meaning of a message is communicated through non-verbal interaction. This includes posture, gestures, facial expression, tone and pitch of voice, style of dress, eye gaze and proximity (personal space). However, non-verbal cues can be ambiguous and their meaning can vary with respect to culture, context and intention. Random gestures can be interpreted to have some significance when none was intended. Style of dress can also have a huge influence on non-verbal communication as this can affect people's perceptions and stereotypes.

The different types of barriers to effective communication can all reinforce each other, leading to vicious cycles. By anticipating potential barriers and attempting to avoid them wherever possible, the impact of communication can become greatly increased.

CONCLUSION

In this study I conclude that we have reviewed why effective communication matters to organizations. Communication may break down as a result of many communication barriers that may be attributed to the sender or receiver. Therefore, effective communication requires familiarity with the barriers. Choosing the right channel for communication is also important, because choosing the wrong medium undermines the message. When communication occurs in the cross-cultural context, extra caution is needed, given that different cultures have different norms regarding nonverbal communication, and different words will be interpreted differently across cultures. By being sensitive to the errors outlined in this chapter and adopting active listening skills, you may increase your communication effectiveness.

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